

**Ledvance GmbH**  
**Pre-contractual Information according to Article 3(3) of EU Regulation 2023/2854 (Data Act)**



**Revision version:** 1.0  
**Date:** 12.09.2025

**Product Name :** LEDVANCE DALI IOT Config Tool (PC), LEDVANCE DALI IOT Web UI, VIVARES Cloud Dashboard Service  
**Product Brand(s):** LEDVANCE  
**Manufacturer:** LEDVANCE GmbH

In accordance with the EU Data Act (Regulation 2023/2854), we are committed to ensuring transparency and providing the information according to Art. 3 such as data type, format, storage, access, etc.

Article 3 Paragraph 3:	Before concluding a contract for the provision of a related service, the provider of such related service shall provide at least the following information to the user, in a clear and comprehensible manner:
Article 3 Paragraph 3 (a) :	the nature, estimated volume and collection frequency of product data that the prospective data holder is expected to obtain and, where relevant, the arrangements for the user to access or retrieve such data, including the prospective data holder's data storage arrangements and the duration of retention;
	<p>Configuration Tool (PC &amp; Web UI):            Configuration data of FLEX CU controllers and connected DALI bus devices. Data is changed only on user interaction within the configuration tools. Volume up to 1 MB for every configuration file (one for each controller). PC Tool is downloading configuration data from attached controller and storing a copy in the local installation folder of the user's PC. Data is stored on PC until user deletes the configuration file(s).</p> <p>Vivares Cloud Dashboard Service (optional):            Cloud Service stores energy consumption data from connected controllers in cloud database. Volume is approx. 500 MByte / month. Collection Frequency: on status change by individual DALI devices. User can access the data in the Web Dashboard application and download data in CSV file format from cloud service. Cloud data is retained for 13 months.</p>
Article 3 Paragraph 3 (b) :	the nature and estimated volume of related service data to be generated, as well as the arrangements for the user to access or retrieve such data, including the prospective data holder's data storage arrangements and the duration of retention;
	Log Files can be generated on controller on user request (no automatic collection). 1MByte average volume if activated, max. of 50 logfiles possible. Stored on controller and in PC Tool user folder if connected. Oldest files are overwritten with newest file when limit of 50 logfiles is reached.
Article 3 Paragraph 3 (c) :	whether the prospective data holder expects to use readily available data itself and the purposes for which those data are to be used, and whether it intends to allow one or more third parties to use the data for purposes agreed upon with the use.
	Ledvance does not use any user data for own purpose.
Article 3 Paragraph 3 (d) :	the identity of the prospective data holder, such as its trading name and the geographical address at which it is established and, where applicable, of other data processing parties;
	<p>Config Tools Data holder: LEDVANCE GmbH, Parkring 1-5, 85748 Garching, Germany.</p> <p>VIVARES Cloud Service Data holder: Inventronics GmbH, Parkring 31-33, 85748 Garching, Germany.</p>
Article 3 Paragraph 3 (e) :	the means of communication which make it possible to contact the prospective data holder quickly and communicate with that data holder efficiently;
	<a href="mailto:vivares-support@ledvance.com">vivares-support@ledvance.com</a>

Article 3 Paragraph 3 (f) :	how the user can request that the data are shared with a third party and, where applicable, end the data sharing;
	Only users have access to controller configuration files via Web UI or optional PC Tool and can share them on their own. Dashboard data can be exported as CSV file by users and shared on their own.
Article 3 Paragraph 3 (g) :	the user's right to lodge a complaint alleging an infringement of any of the provisions of this Chapter with the competent authority designated pursuant to Article 37;
	In case of complaints, the user can turn to the Federal Network Agency for Electricity, Gas, Telecommunications, Post, and Railways - Bundesnetzagentur (BNetzA)
Article 3 Paragraph 3 (h) :	whether a prospective data holder is the holder of trade secrets contained in the data that is accessible from the connected product or generated during the provision of a related service, and, where the prospective data holder is not the trade secret holder, the identity of the trade secret holder;
	No trade secrets are assumed yet.
Article 3 Paragraph 3 (i) :	the duration of the contract between the user and the prospective data holder, as well as the arrangements for terminating such a contract, related service, and, where the prospective data holder is not the trade secret holder, the identity of the trade secret holder;
	The general warranty conditions are applicable

This information is provided in accordance with the requirements of the EU Data Act (Regulation (EU) 2023/2854), applicable from 12 September 2025. It is intended to inform prospective users and purchasers of the data-related characteristics associated with the connected product and/or related services described herein.

The information contained in this document is for general guidance purposes only and does not create any contractual obligations. While every effort has been made to ensure the accuracy and completeness of the data-related information, the manufacturer reserves the right to update or modify the content without prior notice to reflect changes in technology, regulation, or business practices.

The manufacturer disclaims any liability for direct, indirect, or consequential damages arising from the use, access, or interpretation of the data described in this declaration, except where such liability is mandated by applicable law including cases of intent, gross negligence, or injury to life, body, or health and mandatory legal liability.

Users are advised to consult the respective full terms of use, privacy policy, and any applicable contractual agreements before engaging with the product or service. Data access and sharing are subject to fair, reasonable, and non-discriminatory (FRAND) conditions, and may be limited by applicable trade secret protections, intellectual property rights protection, cybersecurity requirements, or data protection laws including the General Data Protection Regulation (GDPR).